

This M-Kliniki Rider Agreement ("Agreement") is made effective as of Date:

_____ **between: Urban Tech for Hope Ltd.**

Registered Address: 10654-00200 Haile Selassie Avenue,

Nairobi, Kenya Registration Number: PVT-JZUA5RD6

(hereinafter referred to as "UTFH") and **M-Kliniki Rider Name:** _____

Registered Address: _____

(hereinafter referred to as "Rider") **Collectively referred to as the "Parties."**

1. Introduction

M-Kliniki is a telemedicine platform owned and operated by Urban Tech For Hope Ltd.

(‘UTFH’). All agreements, obligations, and services described herein are provided by Urban Tech For Hope Ltd. through the M-Kliniki platform.

M- Kliniki Riders are an integral part of this platform, providing essential services such as:

- **Delivery of Medical Supplies:** Delivering essential medical supplies, medications, and diagnostic test results to patients' designated addresses from designated pharmacies.

2. Rider Responsibilities

The Rider agrees to:

- **Prompt Delivery:** Ensure timely delivery of medical supplies and other items to patients' designated addresses.
- **Adherence to Guidelines:** Follow all M-Kliniki guidelines and protocols related to delivery, patient handling, and data privacy.
- **Vehicle Maintenance:** Maintain a safe and reliable vehicle for all deliveries services.

3. Payment and Incentive Structure

a). The payment processing procedures for deliveries conducted through the M-Kliniki platform are as follows:

Payment Gateways:

- **Payments can be processed through various gateways, including:**
 - **Debit/Credit Cards**
 - **M-PESA PayBill**

Disbursement Process:

- Riders receive a base rate (KES 100/Km) for each delivery or patient transportation service
- Funds collected from delivery fees will be disbursed within a day to Rider’s MPESA accounts via NCBA Bank after deducting applicable fees.
- Performance-based incentives are provided for exceptional service

- Referral bonuses of 10% of biweekly income for successfully referring other riders, pharmacies, or healthcare providers to the platform

***Performance-Based Incentives:** Riders will be rewarded with a 10% bonus of their biweekly income for every successful referral of other M-Kliniki riders, pharmacies, or doctors to the M-Kliniki platform.

4. Platform Access and Communication

- **Platform Access:** Riders will be provided with access to the M-Kliniki platform to receive delivery and transport assignments.
- **Real-time Communication:** Riders will have access to real-time communication tools to coordinate with patients, healthcare providers, and the M-Kliniki support team.

5. Insurance and Liability

- **Insurance:** Riders are responsible for maintaining adequate insurance coverage for their vehicle and any potential liabilities arising from their services.
- **Liability Coverage:** UTFH will provide liability insurance coverage for specific services as outlined in this Agreement.

6. Confidentiality

Both Parties agree to keep confidential all information disclosed by the other Party in connection with this Agreement. Confidential information shall not be disclosed to any third party without prior written consent from the disclosing Party.

7. Termination

This Agreement may be terminated by either Party upon written notice if:

- The other Party breaches any material provision of this Agreement and fails to cure such breach within thirty (30) days after written notice.
- The other Party becomes insolvent or bankrupt.

8. Dispute Resolution

Any dispute arising out of or in connection with this Agreement shall be referred to arbitration in accordance with the Arbitration Act of Kenya.

9. Governing Law

This Agreement shall be governed by and construed in accordance with the laws of Kenya.

10. Entire Agreement

This document constitutes the entire agreement between the Parties regarding its subject matter and supersedes all prior communications or agreements, whether oral or written.

11. Notices

Notices must be in writing and delivered as specified below:

- If to UTFH: Urban Tech for Hope Ltd.,
10654 - 00200 Haile Selassie Avenue, Nairobi Kenya
3151 - 40100 Kisumu -Kakamega Highway, Kisumu, Kenya

- If to Rider: M-Kliniki Rider
Name: _____,
Address:_____.

12. Waiver

No waiver of any provision shall be effective unless in writing and signed by the waiving Party. **IN WITNESS WHEREOF**, the Parties have executed this Agreement as of the Effective Date.

Company: Urban Tech for Hope Ltd.

Name: Joel Alex Olang



Joel Alex Olang

Title: Founder & CEO

Signature: _____

Date: _____

M-Kliniki Rider Name

Title: _____

Name: _____

Signature: _____

Date: _____

This Agreement outlines the responsibilities, payment structure, and operational guidelines for M-Kliniki Riders, ensuring clarity in their roles within the telemedicine framework provided by Urban Tech for Hope Ltd.